SIGGRAPH 2018 Student Volunteer Program
Student Volunteers Frequently Asked Questions - Upon Acceptance

I was offered a position to be an SV in 2018. What does this mean?
Congratulations! As a Student Volunteer, you will be volunteering approximately ~25 hours of your time to help provide operational support at SIGGRAPH 2018 in Vancouver, British Columbia. In exchange for your service and enthusiasm, you will receive a Full Conference badge, networking opportunities, and a number of exclusive SV-only perks.

What will my duties as an SV include?
As a Student Volunteer, you commit to volunteering approximately ~25 hours of your time between Sunday, 12 August at 8 am PST- Thursday 16 August at 6 pm PST. Your shifts will be diverse and can change depending on the needs of the conference, but we will always provide you with 24 hours notice before this happens.

Be prepared for all sorts of jobs. Many SV duties include ushering, monitoring doors, checking badges, taking tickers, answering attendee questions, and helping contributors demo technologies. Some are special shifts that require special skills such as language translation or video-editing skills. However, there’s also a good chance you will be called on to wear inflatable costumes, make arts and crafts in the Studio, wear robotic arms and headsets, and get attendees excited to be at SIGGRAPH 2018.

No matter what, it’s always an adventure.

What are the expectations of an SV?
Gratitude is an integral part of our Program’s philosophy. We are thankful to be at SIGGRAPH and be given this opportunity to serve others while celebrating our own passions. Attendees are the reason SIGGRAPH happens every year - and they are the reason our job exists! We use this fact as fuel to treat every challenge and problem as an opportunity to express our gratitude. Accepted SVs joining the SV Family are expected to align themselves with this perspective.

Above all, SVs are expected to serve the conference with professionalism, enthusiasm, friendliness, and helpfulness. This includes:

- Treating fellow SVs, attendees, and conference volunteers with the highest standards of respect and kindness
- Arriving for your shifts punctually at least 30 minutes prior to your scheduled shift time
- Following Team Leader directions and making effort to arrive for shifts prepared
- Making effort to perform your duties to the very best of your abilities

When will I be expected to arrive in Vancouver?
All accepted Student Volunteers MUST plan to arrive in Vancouver no later than noon on Saturday, 11 August 2018, for check-in and Student Volunteer Orientation.

This is MANDATORY for all new and returning Student Volunteers. We will have important information to disseminate, and we may plan a few special events in the evening. Failure to arrive on time may result in loss of Student Volunteer status and all related benefits.

When should I plan to leave Vancouver?
All accepted Student Volunteers should plan to be available for work through 6 pm PST on Thursday, 16 August 2018. We highly recommend that students wait to depart until Friday, 17 August, to celebrate a successful conference.

I'm a Student Volunteer, and I received financial assistance. I will arrive a day early at the conference. Can I get an extra night of accommodation?
No. SIGGRAPH-provided housing for Student Volunteers is available for check-in on Saturday, 11 August 2018 and check-out on Friday, 17 August 2018 only.

I did not receive financial assistance from the Student Volunteer Program. What other options do I have for housing?
You may be interested in the discounted hotel accommodations available through the SIGGRAPH 2018 website, which may help you share housing with other Student Volunteers. You can also connect with other Student Volunteers through our Fan Page on Facebook. In late spring, we will be inviting all confirmed Student Volunteers to the SIGGRAPH 2018 Student Volunteer Facebook Page, and will provide avenues through both Facebook and email to connect with others to reduce costs.

When will Student Volunteer work schedules be available?
We plan to have schedules available for students to view about two weeks prior to the conference. We will release schedules as early as we can!

Please note: Schedules are not final until 24 hours prior to the shift. We try to change schedules as little as possible, but sometimes situations arise that make adding, moving, and/or otherwise rescheduling certain shifts necessary. Students are responsible for checking their schedules daily to receive any schedule updates.

What happens if I have a scheduling conflict with work, school, an opportunity to interview at the conference, etc.?
We cannot schedule you around work, school, extra-curricular activities, or job interviews. When you accept your position as a Student Volunteer at SIGGRAPH 2018, you pledge your availability for the entirety of the conference as well as the Saturday prior to it, 11-16 August 2018. You will only be assigned approximately the 25 hours you've applied for, but your availability during that time must be open.
If you do find yourself with some sort of outstanding opportunity during the conference, such as an interview for a job or internship, an appointment with a mentor, etc., we will do our best to work with you on your schedule conflict. Most shifts will be between 7:30 am and 6 pm, though there may be some specific shifts that last as late as 11 pm.

Are meals provided by the Student Volunteers Program?
No. Each student is responsible for their own meals at the conference. Depending on available funding, Student Volunteers may receive a limited number of meal vouchers for use in the Vancouver Convention Centre’s concessions. Please budget for your meals as you plan your travel to Vancouver.

What should I wear during the conference?
Lightweight, comfortable clothes and shoes (appropriate t-shirts, polo shirts, shorts, jeans, trousers, sneakers). Many attendees dress casually during the conference, and formal business attire is generally not required. Although you can dress casually, please make sure that any shorts or skirts are at least knee length. It is also good practice to avoid wearing clothing that reveal large amounts of skin. As a SIGGRAPH Student Volunteer, know that you are representing both yourself as a professional and your fellow volunteers in the Program - so please be sure to dress in a way that makes both yourself and those around you feel comfortable.

It is very important that you bring comfortable shoes! You will be walking quite a bit during the week, and comfort is key. Also, bring a light sweater, sweatshirt, or longer-sleeved shirt. All rooms inside the convention center are air-conditioned.

Please remember that this is a professional conference. If you are not sure if something is appropriate or could be considered offensive, please ask!

How early or late will I be expected to work?
Depending on the duties assigned, students may have shifts that start as early as 7:30 am. Students need to report to the Student Volunteer Office 30 minutes prior to their shift's start time to be marked present. Students will then be taken to their assignments by their Team Leader.

Most of events will be finished around 6 pm or 7 pm at the latest. However, there are some shifts that do run later. Some students may have schedules that run as late as 11 pm.

Am I responsible for my visa if I am traveling internationally? What are the passport and visa requirements?
Yes. You are required to have a passport valid through February of 2019 on your person to enter Canada. You may also need a US visa.

What does my ACM SIGGRAPH Student Membership get me?
ACM SIGGRAPH Members (as well as student members) enjoy discounts on SIGGRAPH and SIGGRAPH Asia Conferences as well as partner conferences such as Eurographics, free access to Encore video presentations, substantial discounts on exciting products from select SIGGRAPH trade-show
vendors during and after a SIGGRAPH conference, access to the SIGGRAPH portion of the content in the ACM Digital Library (including the proceedings of the SIGGRAPH annual conferences), archives of Computer Graphics Quarterly online, and a siggraph.org forwarding email address. In addition to all of these standard member benefits, SIGGRAPH Student Services (S3) offers year-long materials review, special presentations, and mentoring services to ACM SIGGRAPH Student Members focusing on computer graphics and interactive techniques (even if you can’t attend the conference). Check out their Facebook page.

**How do I apply for other areas of the SIGGRAPH conference?**
Please see the [Volunteering Opportunities](#) section of the SIGGRAPH 2018 website.

I have been accepted as a Student Volunteer but am no longer able to attend the conference. Who should I notify?
If you need to decline your position for any reason, please email sv-s2018@siggraph.org as soon as possible so that we can make preparations for your absence.

I was not offered a position to be an SV in 2018. What are my options?
There are still lots of avenues to volunteer with SIGGRAPH. SIGGRAPH Asia 2018 in Tokyo, Japan will be accepting applications through Autumn 2018. You can fill out the Conference Volunteer Form to see if other areas of the conference such as the International Relations Committee or Chapters need assistance. As well, students are offered a considerable discount on registration.

My question is not in these FAQs. Who should I ask?
If your question is not answered on this web site, please send a message to the [Student Volunteer Subcommittee](#).